

# Domestic Violence Counts National Census of Domestic Violence Services

## 2009 Survey Packet

**\* Save the Date: Upcoming Census will be Tuesday, September 15, 2009 \***

This Survey is part of an initiative to better count the individuals served by local domestic violence programs in a single day. Please try to answer the questions as accurately as possible. **Your program's individual results will not be reported separately, and this Survey is not tied to your program's funding.**

### Informational Conference Calls for Local DV Programs:

Each call will cover the same information, last 30 minutes, and will be held at 3pm Eastern Time  
(2pm CT, 1pm MT, Noon PT, 11am Alaska, 9am Hawaii) on

**Tuesday, September 1st**

**Friday, September 11th**

**Monday, September 14th**

To listen to a call, please register at:

[www.nnedv.org/CensusCalls](http://www.nnedv.org/CensusCalls)

After you register, the call-in information will be on the "Thank You" page.

We will also email you the call-in information the day before the call.

## Table of Contents

Please review the information provided in this packet before the Survey Day. If you have any questions about this initiative, please contact your state coalition or NNEDV's Safety Net Project at [census@nnedv.org](mailto:census@nnedv.org).

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# Domestic Violence Counts

## National Census of Domestic Violence Services

### Submission Instructions

We strongly prefer that you submit your results online. This will allow us to more quickly analyze the results and provide you with a complete report. If you experience any technical difficulties, please contact the NNEDV Safety Net Project at [census@nnedv.org](mailto:census@nnedv.org).

You can enter your data online by following these 3 easy steps:

- Step 1.** Throughout the Survey Day, keep track of your count on the questionnaire provided. This will allow you to quickly enter the results online at the end of the Survey Day.
- Step 2.** At the end of the Survey Day, please complete the information about your program size and geographic location. These questions are non-identifying and non-invasive and will allow us to illustrate the range of programs participating and serving survivors across the county.
- Step 3.** After the Survey day, please log on [www.nnedv.org/census2009](http://www.nnedv.org/census2009) and click on the link to the Survey form to enter your results. The online form is identical to the questionnaire included in this packet. Simply enter your answers in the designated spots. If you have trouble viewing the webpage, please contact [census@nnedv.org](mailto:census@nnedv.org). Responses are due by Wednesday September 30<sup>th</sup>.

That's it! Many previous participants reported that entering the information online took as little as 15 minutes. If you are unable to access the Internet and would prefer to fax in your results, we have included a cover sheet at the end of the Survey Packet that must be attached to the fax.

#### SURVEY INFORMATION AT A GLANCE

<u>Survey Period:</u>	Begin Tuesday, September 15, 2009	End Wednesday, September 16, 2009
	8:00 a.m. Eastern	7:59 a.m. Eastern
	7:00 a.m. Central	6:59 a.m. Central
	6:00 a.m. Mountain	5:59 a.m. Mountain
	5:00 a.m. Pacific	4:59 a.m. Pacific
	4:00 a.m. Alaska	3:59 a.m. Alaska
	2:00 a.m. Hawaii	1:59 a.m. Hawaii

Residents of Hawaii, Arizona, Puerto Rico, and the Virgin Islands should verify these times since those areas do not observe daylight savings time.

Fill Out the Survey: Link to the Survey from [www.nnedv.org/census2009](http://www.nnedv.org/census2009)  
OR fax the attached Survey Form and cover sheet to (866) 384-9431.

If you have questions, contact your state coalition (find your coalition at [www.nnedv.org](http://www.nnedv.org))  
OR the National Network to End Domestic Violence at [census@nnedv.org](mailto:census@nnedv.org) or 202-543-5566 ext. 117.

**Responses are Due by 5:00 p.m. on Wednesday, September 30, 2009**



# Domestic Violence Counts

## National Census of Domestic Violence Services

NNEDV

### Instructions for Participating Programs

#### What is Domestic Violence Counts?

- NNEDV is working with state coalitions and local domestic violence programs around the country to create a snapshot of services provided.
- This snapshot count of survivors who were served in a 24-hour period will help us get both a statewide and a national picture of how many people are seeking services, how many people we were unable to serve, and the overall scope of the services we're delivering.

#### Who is participating?

- Primary purpose domestic violence programs. The purpose of the Census is to gather an unduplicated count of people accessing nonprofit domestic violence advocacy services. It is not intended to count the number of victims who may visit an emergency room, police department, government agency, or criminal justice agency on that day. However, if a nonprofit domestic violence advocacy program employs an advocate who works out of one of these locations, those service numbers would be included.

#### What will my program get out of this initiative?

- After the Census, we will provide with a report summarizing state and national totals. Your organization can use this information in a number of different ways. For example, you can use the report to help pursue legislative reforms; to create compelling grant reports or applications to funders and potential funders; to set priorities for improving existing services or create new services for survivors; and to enhance community outreach, training, and volunteer support.
- This project is part of a larger initiative to collect information about the survivors we serve without collecting personally identifying information about individuals.

#### What do I need to do before the Survey Day?

- **Read** this Survey packet and contact your state coalition or [census@nnedv.org](mailto:census@nnedv.org) if you have questions.
- **Identify** who will be responsible for collecting the information during the 24-hour survey period and who will enter the information online.
- **Discuss** how you will count the number of people served.
- **Ask** your colleagues who has the information you need to answer the optional questions.

#### What do I need to do on the Survey Day?

- Throughout the Survey Day, keep track of your counts on the questionnaire provided in this packet.
- Provide basic totals on number of staff, program size, and budget.

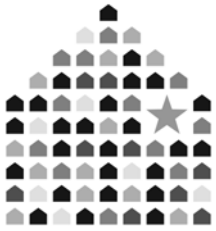
#### What do I need to do after the Survey Day?

- By September 30, enter your results online. You can enter your responses as early as Wednesday, September 16. (If you do not have access to the Internet, you can fax your responses.)
- If you have any questions about how to fill out the form or technical difficulties, please contact your state coalition or the NNEDV Safety Net Project at [census@nnedv.org](mailto:census@nnedv.org).

That's it! The results from your program will be added to others in your state, and a report will be compiled.

**Thank you for your participation!**

Please ensure that the person completing the survey has access to these Frequently Asked Questions.



NNEDV

# Domestic Violence Counts

## National Census of Domestic Violence Services

### Frequently Asked Questions

Review these Frequently Asked Questions (FAQs) before completing the Survey Form. If you have additional questions, please contact your state coalition or NNEDV at [census@nnedv.org](mailto:census@nnedv.org).

#### General Questions

**Q. Can I start my 24-hour survey period anytime as long as it's 24 hours?**

**A.** No. Because we want a count of the number of people served by all local programs in the same 24-hour period, we need your program to collect the information during **the 24-hour survey period between 8 a.m. ET on Tuesday, September 15 and 7:59 a.m. ET on Wednesday, September 16**. This means that if you are in Central Standard Time, you will begin your 24-hour survey period at 7:00 a.m. on September 15. Refer to the first page of this Survey Packet to see when you should begin your 24-hour survey period.

**Q. I'm not sure what time zone I'm in.**

**A.** If you are uncertain about what time zone your program is located in, you can check <http://www.time.gov>. Simply click on your state and look for your location. If you do not have Internet access or are unable to determine your time zone, please contact your state coalition.

**Q. My program only served a few people today—do I really need to fill this out?**

**A.** We need to count every survivor served on this day. While it might seem like your numbers are small, your participation has a huge impact. Because your totals are compiled with the rest of your state, your state report is much more powerful when 100% of the programs in your state participated. Please fill out this Survey so we can include your program's services in our count of domestic violence services.

**Q. My program is dual domestic violence and sexual violence program. Should I respond to this Survey?**

**A.** Yes. Please count only the number of domestic violence survivors and their families you provided services to today.

**Q. My program is a dual homeless and domestic violence program. Should I respond to this Survey?**

**A.** Yes. Please count the number of **domestic violence survivors and their families** you provided services to today. For questions regarding the number of staff, amount of budget, etc, please refer only to the domestic violence program/portion of your agency. You should also identify your program type in question 6.

**Q. My program is housed in a larger community service program (e.g., a YWCA). How should I count services?**

**A.** Please count the number of **domestic violence survivors and their families** you provided services to today. For questions regarding the number of staff, amount of budget, etc., please refer only to the budget of the domestic violence-related services program within your agency, not the overall budget of the agency. You should also identify your program type in question 6.

**Q. My program does not have a shelter. Should I respond to this Survey?**

**A.** Yes. You can fill out the non-residential sections of the Survey. Please count the number of domestic violence survivors and their families you served today in any capacity.

**Q. I've filled out my form. Now what do I do?**

**A.** Log on to [www.nnedv.org/census2009](http://www.nnedv.org/census2009) and click on the link to the Survey form to enter your results. The online Survey Form is identical to the questionnaire included in this packet. Simply enter your answers in the designated spots. If you have trouble viewing the webpage, please contact [census@nnedv.org](mailto:census@nnedv.org).

**Q. The webpage isn't working or I don't have Internet access. How do I submit my numbers?**

**A.** If the link at [www.nnedv.org/census2009](http://www.nnedv.org/census2009) is not working, you can go directly to the Survey by entering [http://www.surveymonkey.com/s.aspx?sm=kiXyz9jhiSDLMzAwX1aSHw\\_3d\\_3d](http://www.surveymonkey.com/s.aspx?sm=kiXyz9jhiSDLMzAwX1aSHw_3d_3d) into your web browser (e.g., Internet Explorer). If you are still unable to enter your data, please fax your survey to (866) 384-9431. Please use the fax cover sheet provided on page 15 of the Survey Packet.

**Q. I want a copy of the Survey Form I submitted for our records. How do I do that?**

**A.** After filling out the Survey online, you can print a copy of your answers by following the printing instructions at the end of the online form. (Simply print it as you would any other website.)

**Q. Should I fax a copy also, even if I fill out the Survey Form online?**

**A.** No. We prefer that you just fill out the Survey Form online. If you do not have Internet access, please fax the Survey Form with the attached fax cover sheet.

**Q. How do I know you've received our data?**

**A.** If we haven't received your data, someone will contact you, reminding you to submit your data.

**Q. If I receive a reminder call about sending in my data, can the person calling see my data?**

**A.** No. That person will receive notification that you have not submitted your data but cannot see the content of any data you submit. There will be no public record of your count, and identifying information about your program will not be released.

**Q. Will we get a report after the Survey?**

**A.** After the Census, NNEDV will provide all state coalitions and any interested local program with a report detailing the state and national counts of domestic violence services provided and the number of people served in a single day. To request a copy of the final report, there is a link at the end of the online Survey, or you can go to [www.nnedv.org/census](http://www.nnedv.org/census).

**Survey Section I: BASIC INFORMATION (Required)**

*Questions 1-7 ask for basic information about your program. These questions will be used to help us keep track of who has participated and to construct statewide totals. Publicly released data will only include state level totals and will not include any information about your program specifically.*

**Q. Will my funder or state coalition see the data from my program?**

**A.** The data we collect will be aggregated for state and national totals.

**Q. Do I need to provide any information that identifies survivors individually?**

**A.** No. We only need aggregate counts of the number of people who used your domestic violence program services today. Please do not provide any details in any section that might compromise the confidentiality of any client in your program.

**Q. Our domestic violence program has more than one location. Do we count each location separately or together?**

**A.** If your program has more than one location, we prefer that you add together the number of people you serve at each location and submit one form for this Survey. If you will be submitting separate forms for each site, please indicate that in question 4.

**Q. Our domestic violence program has more than one location. If we are combining the number of people we serve from different locations, which ZIP code do we use?**

**A.** Use the ZIP code of your administrative office (or the office where your Executive Director is located).

### **Survey Section II: SURVEY DAY COUNTS – INDIVIDUALS SERVED (Required)**

**Section A:** *Questions 8-14 ask for the number of people served by your program on the Survey Day. These questions will be used to calculate the total number of people served by local programs in your state. In order to get the most accurate count possible, please review the Definition of Terms included in this Survey Packet to ensure you are counting all appropriate individuals.*

**Q. What is a transgender person?**

**A.** Individuals are transgender if their experience of their sex or gender identity is different from the sex/gender they were assigned at birth.

**Q. Our organization provides batterer intervention services. Should we count individuals served in these settings?**

**A.** No. Please **do not** include any individual exclusively served in a batterer intervention program in your Survey Day counts.

**Section B:** *Questions 11-14 ask about the different types of services your program may provide. We understand these categories are very broad and may not capture the full range of services of your programs. These categories will still allow us to provide a measurement of the diversity of domestic violence program services, above and beyond emergency shelter.*

**Q. We did a volunteer training today, does that count as a public education session?**

**A.** Yes. Please count the number of volunteers who attended this training and include this as a training session.

**Q. Should job training for survivors be counted as “training/community education” or “advocacy”?**

**A.** Job training for survivors should be counted as advocacy.

**Q. I am not sure how to classify someone. Who should I contact about my question?**

**A.** Please refer to the Definition of Terms included in the Survey Packet for clarification, contact your state coalition, or email [census@nnev.org](mailto:census@nnev.org).

### **Survey Section III: SURVEY DAY COUNTS – UNMET REQUESTS FOR SERVICE (Required)**

**Section C & D:** *Questions 15-18 ask for the number of people unable to be served by your program in the 24-hour survey period. In addition to helping us determine the unmet needs of survivors, these questions also help us identify the areas where domestic violence programs may need more funding.*

**Q. Should we consider all the people on our waiting list as having unmet requests for service or should we only count those individuals added to the list during the 24-hour period?**

**A.** You should count ALL the people on your waiting list as having unmet requests for service.

**Q. Who do we count as having unmet requests for service?**

**A.** You SHOULD include individuals who requested a service you could not provide even if you did provide another service. (Ex: A survivor requested individual counseling. You don't currently have any appointment times open, but you were able to suggest that the survivor attend support group. Since the initial request was for individual counseling, the need was unmet).

You SHOULD NOT include individuals who had needs that were outside the scope of the domestic violence-related services your program provides. (Ex: If someone is asking for help applying for Food Stamps but the individual has no domestic violence history or requires no domestic violence assistance, they should not be counted as having an "unmet request for service" since their request is outside the scope of your program's domestic violence-related services.)

**Survey Section IV: PROGRAM INFORMATION (Optional but Important)**

**Sections E & F:** *While this section is optional, we hope you will take the extra time to fill in questions 19-31. This information will allow us to illustrate the incredible amount of work done by your dedicated staff at your organization's current funding levels. This information will also allow us to describe the different types of organizations involved in providing support to domestic violence survivors.*

**Q. My program is part of a larger agency, and I do not know the annual budget of our domestic violence program, only the whole agency. What should I do?**

**A.** If you know the approximate budget for your domestic violence program (including administrative staff), that is helpful. If not, please circle "don't know".

**Q. Will the information we provide negatively impact our funding?**

**A.** Nothing you say here will affect your funding in any negative way. The numbers you provide will be used to calculate national and state level totals. Information about your specific organization will not be used individually. Instead, we've been able to use the national and state totals to show the need for funding for domestic violence service providers.

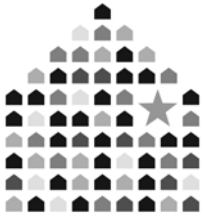
**Q. What would be useful to know about our day?**

**A.** Tell us if anything particularly good or bad happened during the Survey Day. Anecdotes or stories that help illustrate what your day was like will be helpful. It would also be useful to know if anything out of the ordinary happened at your program. Please do not provide an hour-by-hour account of your day. Instead, let us know what you generally do or even just an anecdote of something that happened during the Survey Day. It would be helpful to have complete sentences.

**Q. My domestic violence program had a crisis today, and we didn't serve anyone. What should I do?**

**A.** We understand that circumstances beyond your control may result in your program having unusually low numbers. Please fill explain what happened in the comment box provided in question 27.

Please ensure that the person completing the survey has access to these definitions.



NNEDV

# Domestic Violence Counts

## National Census of Domestic Violence Services

### Definition of Terms

Please review the following definitions to understand the terms used in this Survey. If you have additional questions regarding definitions, please consult the **Frequently Asked Questions** (FAQs) document included in this Survey Packet.

If you still have additional questions, please contact:

- Your State Coalition
- OR

- National Network to End Domestic Violence at [census@nnedv.org](mailto:census@nnedv.org) or 202-543-5566 ext. 117

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#### 24-Hour Survey Period

The one-day count begins at 8 a.m. ET on **Tuesday, September 15** and ends 24 hours later at 7:59 a.m. ET on **Wednesday, September 16**. If you are in a different time zone, you will begin at a different time; please see the first page of this Survey Packet or the FAQs sheet to determine what time this period begins in your time zone.

#### ADA

ADA refers to the Americans with Disabilities Act.

#### Emergency Shelter

Emergency shelters are intended to provide a short-term living space for individuals in response to an immediate crisis. Included in this category are safe home nights as well as hotel nights.

#### Hotline Calls (also called "Crisis Calls")

Hotline calls refer to calls made to a hotline number for any purpose, including, but not limited to, crisis intervention, requests for support by survivors, requests for support by friends or family of survivors, or requests for information. Also, please count crisis calls that come into your main office. (Even if the phone number the caller dials isn't officially your hotline).

#### Primary Purpose Domestic Violence Program

A domestic violence advocacy program is considered a primary purpose program if the primary goal of its mission and its services are to provide services to victims of domestic violence. The goal of the Census is to gather an unduplicated count of people accessing nonprofit domestic violence advocacy services. It is not intended to count the number of victims who may visit an emergency room, police department, or criminal justice agency on that day. However, if a nonprofit domestic violence advocacy program employs an advocate who works out of one of these locations, those service numbers would be included.

#### Training/Community Education

Training or community education refers to outreach efforts to specific groups or to the community in general that increase public awareness about domestic violence, improve response to survivors, enhance services, or mobilize action. These may include police training, community forums, presentations to students, or volunteer training.

### Transgender Individual

Someone is transgender if their own experience of their sex or gender identity is different from the sex they were assigned at birth.

### Transitional Housing

Transitional housing is temporary housing designed to house residents for a mid-length period of time while helping them transition into permanent living arrangements. Many transitional housing options last up to 24 months.

### **Unmet Requests for Service**

This term refers to individuals whose primary needs could not be met by your program because of resource constraints (e.g., no space, time, staff, or money). In other words, this SHOULD include individuals who were turned away or who you referred to another agency because of your program's resource constraints. Resource constraints include not having enough staff, no available beds, limited accessibility, etc.

When counting individuals whom you were unable to serve, you should NOT count individuals who make requests outside the scope of your program's domestic violence-related services. For example, if someone is asking for help applying for Food Stamps but the individual has no domestic violence history or requires no domestic violence assistance, they should not be counted as having an "unmet request for service" since their request is outside the scope of your program's domestic violence-related services.

Additionally, this count should NOT include individuals who have needs that are inappropriate for the services of your program. For example, someone with no history of experiencing domestic violence and is requesting counseling for depression should not be counted.

Once completed, please enter your data online by following the link at [www.nnedv.org/census2009](http://www.nnedv.org/census2009).  
(If you do not have access to the Internet, you can fax the survey to us, using the attached fax cover sheet.)  
*Please read the attached Frequently Asked Questions and Definition of Terms before the survey day.*  
**The survey period is Tuesday morning September 15 through Wednesday morning September 16.**  
\*See the Time Zone page for your start and end times.

# Domestic Violence Counts

## National Census of Domestic Violence Services

### Survey Form

Before beginning this Survey, please make sure you have a copy of the Definition of Terms and the Frequently Asked Questions in front of you.

#### I. BASIC INFORMATION (Required)

If you are unclear about any of the questions asked or terms used, please refer to the Definition of Terms or Frequently Asked Questions included in the Survey Packet. If neither of these documents answers your questions, e-mail us at [census@nnedv.org](mailto:census@nnedv.org).

1. State: \_\_\_\_\_ 2. ZIP Code: \_\_\_\_\_ (of Administrative Office)

3. Program Name: \_\_\_\_\_  
(This will be kept confidential.)

4. Does your domestic violence program have multiple locations?  Yes  No

If yes, please combine results from all locations and submit them together.

Our program will be submitting one form for all locations.  Yes  No

5. Did your program participate in last year's Census?  Yes  No  Don't Know

6. Please check the category below that **best** describes your type of program: (Select only one please.)

- Domestic Violence
- Dual Domestic and Sexual Violence
- Dual Domestic Violence and Homeless Shelter
- DV Program housed within a larger social service program
- Crime Victim Service Program
- Other: (please describe) \_\_\_\_\_

7. Does your domestic violence program have a shelter?  Yes  No

**Survey Page 1 of 5—Please Continue on to Page 2 of the Survey**

**II. SURVEY DAY COUNTS (Required)**

Please provide the following information about the individuals served by your program during the 24-hour survey period.

A. Please provide a count of the number of people served in the 24-hour survey period in the following capacities: **(Please do not include individuals served through batterer intervention programs.)**

8. Number of People Served in:  
Emergency Shelter  
Do not offer this service

9. Number of People Served in:  
Transitional Housing  
Do not offer this service

10. Number of People Served in:  
Non-Residential Services  
Do not offer this service

Women

Women

Women

Men

Men

Men

Transgender Adults

Transgender Adults

Transgender Adults

Children

Children

Children

B. Please tell us the types of services your program may provide.

11. Please check the appropriate boxes. Note that if you provided the service in the 24-hour then you should also check the column that you offer this service:

Our agency offers this service	We provided this service <b>DURING</b> the 24-hour survey period	
		Individual Support or Advocacy
		Group Support or Advocacy
		Emergency Shelter (including hotels or safe houses)
		Transitional Housing
		Children’s Support or Advocacy
		Legal Representation by an Attorney
		Court/Legal Accompaniment/Advocacy
		Transportation
		Support/Advocacy to Teen Victims of Dating Violence
		Advocacy Related to Public Benefits/TANF/Welfare
		Advocacy Related to Housing Office/Landlord
		Advocacy Related to School System
		Advocacy Related to Child Welfare/Protective Services
		Advocacy Related to Disability Issues
		Advocacy Related to Immigration
		Advocacy Related to Mental Health
		Advocacy Related to Substance Abuse
		Advocacy Related to Placement/Care for Animals
		Advocacy Related to Technology Use (Cyberstalking, etc.)
		Childcare/Daycare
		Financial Skills/Budgeting
		Medical Services/Accompaniment
		Translation/Interpretation Services
		Job Training/Employment Assistance
		Therapy/Counseling for Adults (by a licensed practitioner)
		Therapy/Counseling for Children (by a licensed practitioner)
		Rural Outreach
		Media/Press Response or Outreach
		Other:

12. Please provide:

The **total number of hotline** calls received by your program in the 24-hour survey period.

13. Please provide:

The **total number of trainings or public education sessions** conducted by your program in the 24-hour survey period.

14. Please provide:

The **total number of individuals in the community who attended any training or public education session** conducted by your program in the 24-hour survey period.

**III. SURVEY DAY COUNTS – UNMET REQUESTS FOR SERVICE (Required)**

**C.** We know that in many communities, the demand for services far outweighs the supply. Often, programs are not able to provide all the services or primary requests because of lack of resources. Sometimes these individuals are referred somewhere else or must be turned away.

15. For a better understanding of your resources constraints, please check ALL the reasons that contributed to your program being unable to meet the requests of some survivors **during this 24-hour survey period**: (Check all that apply.)

- Not enough staff
- No available beds and/or no money for a hotel stay
- Not enough funding for needed programs and services
- Not enough specialized services (e.g., drug and alcohol counselor)
- Limited accessibility (e.g., not enough translators, bilingual staff, or ADA accessible bedrooms)
- Other: \_\_\_\_\_

**D.** Please tell us about the number of people requesting services that you were **unable to serve due to a lack of resources (as listed above)**.

**This SHOULD include individuals who requested a service you could not provide even if you did provide another service. (Ex: A survivor requested individual counseling. You don't currently have any appointment times open, but you were able to suggest that the survivor attend support group. Since the initial request was for individual counseling, the survivor's request remained unmet).**

**This SHOULD NOT include individuals who had needs that were outside the scope of the domestic violence-related services your program provides. (Ex: Individuals you would not have served regardless of the availability of resources).**

16. Unable to Serve:  
Emergency Shelter

17. Unable to Serve:  
Transitional Housing

18. Unable to Serve:  
Non-Residential Services

Women

Women

Women

Men

Men

Men

Transgender Adults

Transgender Adults

Transgender Adults

Children

Children

Children

**Survey Page 3 of 5—Please Continue on to Page 4 of the Survey**

**IV. PROGRAM INFORMATION (Optional but Important)**

**E.** In order to better understand your program, please answer some of the following questions about the size, structure, and services of your program. While these questions are not required, they will help us describe the broad range of programs that serve survivors of domestic violence. **Do not restrict your answers to the 24-hour survey period.**

19. Please select the number of paid staff employed by your program:  
 <10     10-20     21-40     >40     Don't Know

20. Please select the number of individuals who volunteer with your program:  
 <10     10-20     21-40     >40     Don't Know

21. Please select your program's annual budget:  
 <\$75,000     \$75,000-\$149,999     \$150,000-\$349,999     \$350,000-\$499,999  
 \$500,000-\$999,999     >\$1,000,000     Don't know

**22. Please tell us the status of these staff benefits at your agency this year. Check all that apply.**

	Agency does not offer this benefit	Cost has gone up and agency is paying increase	Cost has gone up & staff is paying increase	Reduced benefits (higher copay, higher deductible, reduced employer contribution)	Agency has stopped offering	Agency offers this benefit and there has been no change
Health Insurance						
Dental Insurance						
Vision Insurance						
Life Insurance						
Disability Insurance						
Retirement plan						

23. Please provide:

The **total number of staff positions** that were laid off or unfilled because of lack of funding.

What types of positions?

**24. If you've seen an increase in demand for services over the past year, which of these economic factors have contributed to the increase: (Check all that apply.)**

- Abuser job loss (The abuser spends more time at home, increasing the abuser's control over the victim.)
- Victim job loss (Victims who might have had the funds to relocate on their own no longer have income and seek shelter or other resources instead.)
- Victims are unable to exit shelter/transitional housing because there are no available jobs. (Without a job, victims cannot cover their daily cost of living, rent, etc.)
- Home foreclosure/eviction (Victims had relocated, but lost housing.)
- Other: \_\_\_\_\_

**Optional Questions, continued**

25. During the 24-hour survey period, did your area experience any domestic violence-related incident below:  
(Check all that apply.)

- Homicide
- Kidnapping
- Hostages

**F.** Please use the following questions to tell the story of the survivors you work with everyday. These quotes will be used in the Census state and national reports and other NNEDV reports. Your quotes are **CRITICAL** to adding meaning and understanding to the numbers you've provided. Your program will never be identified by name, so please share information in an **anonymous** form (e.g., "our program" vs. "Washington DC Women's Center").

26. What services are people asking for that you don't have the funding to provide?


27. Please share a description (1-2 sentences) of something particularly good or bad that happened during the 24-hour survey period. **Please do not provide an hour-by-hour account of your day.**


28. How do health issues (health care, health status, health costs) impact the survivors (and their children) that you serve?


29. How has your organization and staff creatively responded to the current economic situation?


30. Please share an example (1-2 sentences) of how limited resources affected your program today. If you can do so without compromising the identity of a survivor, please describe a specific situation in which an individual was unable to receive services because your program did not have staff, resources, etc.


31. Is there anything else you would like us or Congress to know?


**Thank you for completing the Survey and for your participation in the 2009 National Census of Domestic Violence Services.**

**SURVEY PAGE 5 of 5 – YOUR SURVEY IS COMPLETE!**  
Fill out the survey online at [www.nnedv.org/census2009](http://www.nnedv.org/census2009).



# Domestic Violence Counts

## National Census of Domestic Violence Services

NNEDV

### Coversheet for Fax Submissions

If at all possible, **please enter your data online** since this will allow us to total the data quickly. The web form is linked at [www.nnedv.org/census2009](http://www.nnedv.org/census2009).

If you do not have access to the Internet or are having difficulty with the online form and need to fax your information, please attach this page to your Survey Form.

To: NNEDV Safety Net Team

Fax To: (866) 384-9431

From: \_\_\_\_\_ (Please List Contact Person Here)

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

Subject: Census Fax Submission

**You MUST complete the following information in order for us to enter your faxed-in data.**

State: \_\_\_\_\_

Zip Code: \_\_\_\_\_ (of Administrative Office)

Program Name: \_\_\_\_\_  
(This will be kept confidential.)